DeepScientist

PUBLIC COMPLIANCE PACK

Pricing, Terms, Privacy, Refund, and feature-specific service terms in one export.

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Entity	ResearAI	Legal Name (ZH)	杭州深穹智能科技有限责任公司
USCC	91330110MAEDRM6T70	Contact	resear.ai@gmail.com

This pack is generated automatically from public policy sources and backend pricing configuration.

Contents

1. Pricing and Billing Summary
2. Terms of Service
3. Privacy Policy
4. Refund Policy
5. AutoFigure Service Terms
6. DeepReviewer 2.0 Service Terms

Section 1: Pricing and Billing Summary

Last updated: 2026-07-05

Product Scope

- AI workflows for automated scientific discovery
- AutoFigure and AutoFigure-Edit for scientific diagram generation/editing
- DeepReviewer for AI-assisted paper review and revision guidance

Billing Definitions

- Daily points: refresh at UTC 00:00; unused daily balance does not roll over.
- Normal points: persistent balance tracked in buckets; some buckets may expire by plan/activity policy.
- Consumption order: Daily points are consumed first, then Normal points.
- Normal points bucket consumption strategy: FEFO (first-expire, first-out).
- Daily available points formula: daily_base_amount + plan.daily_bonus.
- Current daily_base_amount: 0 points.

Settlement Rules

- UI estimates are informational only; backend settlement is authoritative.
- Metered actions may settle after execution using measured usage.
- Failed runs are recorded with explicit event status; successful settlement is linked to ledger entries.

Plan Catalog

Free (FREE)

- Price: $0.00 / month
- Monthly normal points: 0
- Daily bonus points: 60
- Monthly grant expires: No
- Plan active: Yes

Plus (PLUS)

- Price: $19.80 / month
- Monthly normal points: 900
- Daily bonus points: 100
- Monthly grant expires: No
- Plan active: Yes

Pro (PRO)

- Price: $59.80 / month
- Monthly normal points: 4000
- Daily bonus points: 200
- Monthly grant expires: No
- Plan active: Yes

Max (MAX)

- Price: $698.80 / month
- Monthly normal points: 50000
- Daily bonus points: 3000
- Monthly grant expires: No
- Plan active: Yes

Action-Level Estimated Costs

- DeepReviewer initial review run (review.generate): 100 points
- Note: Final settlement is computed after execution based on actual token usage.
- DeepReviewer annotation-agent run (review.annotation.run): 20 points
- Note: Pre-check estimate only. Final points are settled from measured usage.
- AutoFigure generation run (autofigure.generate_image): 20 points
- Note: Final settlement scales by rendered image size and usage metrics.
- AutoFigure-Edit run (autofigure.edit.run): 998 points
- Note: Fixed per successful run unless changed by admin pricing rules.

Token-Metered Rates

- Input: 20.00 points / 1M tokens
- Output: 100.00 points / 1M tokens

Legal Entity

- ResearAI
- Legal name (ZH): 杭州深穹智能科技有限责任公司
- Unified Social Credit Code: 91330110MAEDRM6T70

Custom Services

- Dedicated custom or enterprise pricing is quote-based via written agreement.
- Contact: resear.ai@gmail.com

Section 2: Terms of Service

Last updated: 2026-02-16

1. Contracting party and service scope

These Terms of Service (Terms) govern your access to and use of DeepScientist and related services under the ResearAI brand.

Operator:

- Brand: ResearAI
- Legal name (ZH): 杭州深穹智能科技有限责任公司
- Unified Social Credit Code: 91330110MAEDRM6T70

Service scope includes:

- Automated scientific discovery workflows.
- AutoFigure / AutoFigure-Edit for scientific diagrams.
- DeepReviewer for AI-assisted manuscript review and revision guidance.

By accessing or using the service, you agree to these Terms.

2. Eligibility and regional restrictions

- You must be at least 18 years old and legally capable of entering this agreement.
- You must comply with all applicable laws, sanctions, and export-control restrictions.
- The service is not available to users located in Mainland China.
- If we detect restricted-region usage, we may suspend access or terminate service.

3. Accounts, invitations, and security

- Access may require an invitation code and/or third-party authentication (such as Google OAuth).
- You are responsible for keeping your account, credentials, and API tokens secure.
- You are responsible for all activity that occurs under your account.
- If you suspect unauthorized access, notify us promptly and rotate compromised credentials.

4. Pricing, points, and billing

- Current pricing and plan details are published at /pricing.
- Billing is points-based and server-authoritative. UI estimates are informational only.
- For metered actions, final points may be settled after execution using measured usage.
- Plan grants, daily refresh, and feature entitlements are governed by backend rules.

4.1 Points types

- Daily points refresh at UTC 00:00. Unused daily points do not roll over to the next day.
- Normal points are persistent credits managed in buckets. Depending on plan or campaign rules, some normal-point buckets may expire.

4.2 Consumption order

- Points are consumed in this fixed order: Daily points first, then Normal points.
- For normal-point buckets, backend uses FEFO (first-expire, first-out): buckets with earlier expiry are consumed first.

4.3 Settlement and final charge

- Pre-run estimates shown in product UI are for guidance only.
- Final settlement is computed by backend after execution (when action is token-metered or usage-metered).
- Consumption events and ledger records are persisted for auditability.
- If execution fails and settlement conditions are not met, final charge may be reduced to zero according to backend settlement rules.

5. Refund policy

- Refund rules are published at /refund and incorporated by reference.
- Unless required by law, payments are non-refundable once the billing period starts or points are granted.
- Limited exceptions may apply to verified duplicate billing or platform-side settlement defects.

6. Acceptable use and scientific integrity

You agree not to use the Service to:

- Engage in illegal, harmful, abusive, or fraudulent activity.
- Attempt to gain unauthorized access to accounts, systems, or data.
- Upload or distribute malware, or otherwise disrupt the Service.
- Reverse engineer, scrape, probe, or bypass security or access controls.
- Infringe intellectual property, privacy, confidentiality, or other rights of others.
- Conduct academic misconduct, including plagiarism, data fabrication, falsification, or undisclosed automated authorship that violates your institution or publisher policies.
- Misrepresent AI-generated content as verified scientific findings without appropriate human verification.

7. AI features and risk limitations

DeepScientist includes AI-assisted features (for example: chat assistance, tool execution, AutoFigure, and workflow automation).

- AI outputs may be inaccurate, incomplete, or misleading. You must independently verify outputs before relying on them.
- The Service is not a substitute for professional judgment, peer review, or institutional compliance.
- You are responsible for how you use AI outputs, including any disclosures required by your institution, journal, or funding body.
- The service is not legal, medical, financial, or regulatory advice.

8. Third-party services and integrations

The service may integrate with third-party providers (for example AI model providers, Google OAuth, arXiv). Your use of those providers may be governed by their own terms and policies. We are not responsible for third-party systems.

9. Content and intellectual property

- You retain ownership of content you upload or create in the Service (User Content).
- You grant us a limited, worldwide, non-exclusive license to host, store, process, and display User Content solely to provide and operate the Service.
- You represent that you have the rights necessary to provide User Content and that doing so does not violate applicable law or third-party rights.
- We own the Service, including software, design, and branding, and all related intellectual property, except for User Content.

10. Privacy and data handling

Our Privacy Policy at /privacy explains how we collect, use, and share information. By using the service, you acknowledge that your data may be processed as described there.

11. Availability, changes, and beta features

We may modify, limit, suspend, or discontinue any part of the service at any time for legal, safety, product, or operational reasons. Some features may be marked beta and may change without notice.

12. Suspension and termination

We may suspend or terminate your access to the Service if we reasonably believe you have violated these Terms, created risk or legal exposure, or if required by law. You may stop using the Service at any time.

13. Disclaimers

THE SERVICE IS PROVIDED AS IS AND AS AVAILABLE. TO THE MAXIMUM EXTENT PERMITTED BY LAW, WE DISCLAIM ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT. WE DO NOT WARRANT THAT THE SERVICE WILL BE UNINTERRUPTED, ERROR-FREE, OR SECURE.

14. Limitation of liability

TO THE MAXIMUM EXTENT PERMITTED BY LAW, WE WILL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES, OR ANY LOSS OF DATA, PROFITS, OR REVENUE, ARISING FROM OR RELATED TO YOUR USE OF THE SERVICE.

15. Indemnity

To the extent permitted by law, you will indemnify and hold us harmless from claims, liabilities, damages, and expenses (including reasonable attorneys' fees) arising from your use of the Service or your User Content.

16. Governing law and dispute resolution

These Terms are governed by the laws of the People's Republic of China.

Any dispute arising from or related to these Terms or the Service shall be submitted to the Intermediate People's Court of Hangzhou, Zhejiang, People's Republic of China.

17. Contact

If you have questions about these Terms, contact us at resear.ai@gmail.com.

18. Updates

We may update these Terms from time to time. If we make material changes, we will take reasonable steps to notify you. Your continued use of the Service after the effective date of the updated Terms constitutes acceptance.

Section 3: Privacy Policy

Last updated: 2026-02-16

1. Overview

This Privacy Policy explains how DeepScientist (the Service) collects, uses, and shares information when you use our website, applications, APIs, and related services.

If you do not agree with this Privacy Policy, do not use the Service.

2. Information we collect

Information you provide

- Account information: email address, username, authentication data (including session and API token information).
- Optional profile information: nationality, institution, degree/title, avatar, and research identifiers (for example: ORCID, Google Scholar, OpenReview, DBLP).
- Research content: projects, files, documents, PDFs, annotations, LaTeX documents, notebooks, and related metadata you upload or create.
- Communications: messages you send to support or administrators.

Information collected automatically

- Usage and diagnostic data: timestamps, device information, user agent, and logs used for security and reliability.
- Network data: IP address (where available) and approximate location for security and abuse prevention.

Information from third parties

- If you use Google OAuth or other integrations, we may receive limited account information from that provider.
- If you import content from external sources (for example, arXiv), we process the paper metadata needed to fulfill your request.

3. How we use information

- Provide, maintain, and improve the Service.
- Authenticate users and secure accounts.
- Store, sync, and share projects and files as directed by you.
- Operate AI features, tools, plugins, AutoFigure, and controlled-server/CLI workflows.
- Monitor performance, prevent abuse, and troubleshoot issues.
- Communicate with you about the Service (for example: security notices and operational updates).
- Comply with legal obligations and enforce our Terms of Service.

4. How we share information

- With service providers that help operate the Service (for example: hosting, storage, monitoring).
- With third-party integrations you choose to use (for example: AI model providers or Google login).
- With other users, when you intentionally collaborate on a project or share content via share links.
- For legal and safety reasons, such as responding to lawful requests or protecting rights, safety, and security.

We do not sell your personal information to advertisers.

5. AI processing and optional training

AI providers

When you use AI features, relevant inputs (such as prompts and selected context) may be sent to AI providers to generate outputs. Those providers may process the data according to their own policies. You should review the terms and privacy policies of any AI provider you enable.

Optional training (explicit consent only)

- By default, your content and AI interactions are NOT used for additional model training.
- We will only use your content or AI interactions for additional training if we obtain your explicit consent.
- If you provide consent, you may withdraw it at any time (and the change will apply going forward).

6. Data retention

We retain information for as long as needed to provide the Service, comply with legal obligations, resolve disputes, and enforce our agreements. Retention depends on data type and may change based on security needs and legal requirements.

Typical retention targets:

- Account data: Until account deletion (plus a short processing period)
- Research content: Until you delete it or delete your account
- AI chat logs: Short retention by default; longer only with explicit opt-in
- Access logs: Up to 90 days (recommended)
- Admin audit logs: Up to 7 years (recommended)
- Backups: Up to 30 days after deletion (recommended)

7. Security

We use reasonable administrative, technical, and organizational measures designed to protect information. However, no system is completely secure, and we cannot guarantee absolute

security.

8. Your rights and choices

Depending on your location, you may have rights to access, correct, delete, or export your personal information, and to object to or restrict certain processing. You may also withdraw consent where processing is based on consent (for example, optional AI training).

To exercise rights, contact us at resear.ai@gmail.com. We may need to verify your identity before responding.

9. International transfers

The Service may be operated from, and data may be processed in, multiple countries or regions depending on infrastructure and integrations you use. Where required, we take steps intended to support lawful cross-border transfers.

10. Cookies and similar technologies

We may use cookies or similar technologies for authentication, security, and user preferences. You can control cookies through your browser settings, but disabling certain cookies may affect Service functionality.

11. Children’s privacy

The Service is not intended for children under 18. If you believe a child has provided personal information, contact us so we can take appropriate steps.

12. Changes to this policy

We may update this Privacy Policy from time to time. If we make material changes, we will take reasonable steps to notify you. The updated policy will be effective as of the date listed above.

13. Contact

For privacy questions or requests, contact resear.ai@gmail.com.

14. Regional availability

DeepScientist is not available to users located in Mainland China.

15. Related policies

- Pricing: /pricing
- Terms: /terms
- Refund: /refund

Section 4: Refund Policy

Last updated: 2026-02-16

1. Scope

This Refund Policy applies to paid subscriptions and points-related purchases for DeepScientist (operated under the ResearAI brand).

Legal entity:

- ResearAI
- Hangzhou ResearAI Technology Co., Ltd.
- 杭州深穹智能科技有限责任公司
- Unified Social Credit Code: 91330110MAEDRM6T70

2. Baseline policy (conservative)

Except where required by law, all payments are non-refundable once the billing period starts or points are granted.

3. Limited refund scenarios

Refunds may be approved only for verified cases such as:

- Duplicate billing caused by a system error.
- Wrongful charge caused by a confirmed backend settlement defect.
- Payment completed but service/points were never delivered due to a platform-side failure.
- Cases explicitly required by applicable law.

4. Non-refundable scenarios

- Change of mind.
- Failure to use your plan or points.
- Unused daily points that reset at the next UTC 00:00 refresh.
- Expired normal points under plan/campaign expiry rules.
- Dissatisfaction with model output when service functioned as designed.
- Violations of Terms or abuse policy.
- Third-party/network environment failures outside direct platform control.

5. Points-type clarification

- Daily points are temporary daily-cycle credits and are not refundable due to non-use.
- Normal points are persistent credits that may still have plan/campaign expiry constraints.
- Consumption order is daily first, then normal; refund review is based on backend settlement and ledger records.

6. Subscription cancellation

- You may cancel renewal before the next cycle.
- Cancellation stops future charges; prior periods are not retroactively refunded.
- Benefits already granted for the active cycle remain governed by the plan rules and Terms.

7. Charge disputes

Before opening a bank/card chargeback, contact us first so we can investigate and resolve quickly. Fraudulent or abusive chargebacks may lead to account suspension.

8. Request process

To request review of a potential refund case, email resear.ai@gmail.com with:

- Account email
- Order/payment reference
- Timestamp and amount
- Clear issue description and supporting evidence

We typically respond within 7 business days.

9. Regional availability notice

DeepScientist is not available to users located in Mainland China.

10. Related documents

- Pricing: /pricing
- Terms: /terms
- Privacy: /privacy

Section 5: AutoFigure Service Terms

Last updated: 2026-02-10

1. Scope

These terms apply to the AutoFigure feature of DeepScientist (the Feature). AutoFigure is designed to parse user-provided text, PDF papers, and related research materials, and to generate scientific images or visual drafts.

These terms supplement the main DeepScientist Terms of Service. If there is any conflict, these feature-specific terms control for AutoFigure use.

2. Feature description

AutoFigure may include:

- Parsing papers, abstracts, and method descriptions into structured information;
- Generating figure drafts, diagrams, process visuals, and visualization suggestions;
- Performing layout refinement, style enhancement, and iterative visual optimization.

3. User responsibilities

- You must ensure that all uploaded or submitted content is lawfully obtained and properly authorized.
- You must not use AutoFigure in ways that infringe intellectual property, privacy, confidentiality, or other legal rights.
- You must review and validate all outputs before publication, submission, or operational use, especially in high-stakes academic or regulated contexts.
- You must not use the Feature to fabricate or falsify scientific visuals, conclusions, or evidence.

4. Output limitations

- Outputs are generated by probabilistic AI systems and may be inaccurate, incomplete, misleading, or stylistically inappropriate.
- We do not guarantee that outputs are publication-ready, scientifically correct, or compliant with any journal, institution, or third-party policy.
- You are solely responsible for final decisions, publication content, and downstream consequences.

5. Risk controls

To reduce misuse and legal risk, we may:

- Apply safety and policy checks to requests;
- Delay, restrict, or reject high-risk requests;
- Retain audit logs where reasonably necessary for abuse prevention, security response, and compliance.

6. Data and confidentiality

You acknowledge and agree that:

- We may collect and process inputs, outputs, operation logs, and error logs related to AutoFigure to provide the Feature, improve quality, enhance safety, and support academic research;
- We will use commercially reasonable efforts to protect confidentiality, including access controls, minimization practices, and de-identification where appropriate;
- No internet-connected system can be guaranteed absolutely secure, and you should avoid uploading unnecessary highly sensitive data.

7. Third-party dependencies

AutoFigure may rely on third-party AI models or infrastructure providers. Your use may therefore be subject to applicable third-party terms. We do not provide additional warranties for third-party availability or performance.

8. Availability and changes

We may modify, limit, suspend, or discontinue AutoFigure at any time for product, safety, legal, or operational reasons, and may update related pricing, quotas, or usage limits.

9. Enforcement

If we reasonably believe your use presents abuse, legal risk, or policy violations, we may restrict, suspend, or terminate access to the Feature.

10. Contact

resear.ai@gmail.com

Section 6: DeepReviewer 2.0 Service Terms

Last updated: 2026-02-10

1. Scope

These terms apply to the DeepReviewer 2.0 feature of DeepScientist (the Feature). DeepReviewer 2.0 is designed to analyze user-submitted papers, PDFs, and research materials and generate structured review comments and revision suggestions.

These terms supplement the main DeepScientist Terms of Service. If there is any conflict, these feature-specific terms control for DeepReviewer 2.0 use.

2. Feature description

DeepReviewer 2.0 may include:

- AI-assisted analysis of manuscript structure, logic, methods, and experimental design;
- Automated extraction of potential issues and generation of review-comment drafts;
- Prioritized revision recommendations for author workflows.

3. Not an official review decision

- Outputs are not official peer-review decisions, legal advice, ethics approvals, or regulatory determinations.
- Human judgment remains required for publication, compliance, and institutional decisions.
- You must independently verify outputs before relying on them in high-impact contexts.

4. User commitments

- You must ensure lawful rights and authorization for submitted content.
- You must not use the Feature for harassment, manipulation of review outcomes, unauthorized disclosure of unpublished work, or other harmful misuse.
- You must not present AI-generated review comments as human expert judgments in a misleading manner.

5. Output quality and limitations

- Outputs may contain errors, omissions, bias, or conclusions inconsistent with field consensus.
- We do not guarantee suitability for any journal, conference, institution, funder, or regulator requirement.
- You remain solely responsible for decisions and outcomes based on Feature outputs.

6. Data and confidentiality

You acknowledge and agree that:

- We may collect and process inputs, outputs, feedback signals, operation logs, and error logs to provide the Feature, improve quality, strengthen security, and support academic research;
- We will use commercially reasonable efforts to protect confidentiality, including access controls, data minimization, and de-identification practices where feasible;
- No system can guarantee absolute security, and you should avoid submitting unnecessary highly sensitive personal data.

7. Third-party dependencies

DeepReviewer 2.0 may rely on third-party AI models or infrastructure providers. Your use may therefore be subject to applicable third-party terms. We do not provide additional warranties for third-party availability or performance.

8. Compliance safeguards

We may apply review, rate limits, rejection, or additional safeguards for suspicious or high-risk requests, and may retain audit records where reasonably necessary for security, abuse prevention, and legal compliance.

9. Service changes

We may modify, limit, suspend, or discontinue the Feature for product, legal, safety, or operational reasons, and may update associated pricing, quotas, or usage limits.

10. Contact

resear.ai@gmail.com